



Datum  
2014-05-17

Swedish National  
Defence College

## Letter of appreciation

During early 2014 we employed Mr. Chris Jagger of 2creatEffects to facilitate a week long course in Dynamic Thinking as an element within our course Dynamic Operations, within our two year program Higher Staff Course. The students of this particular course were from representatives of each the three services – *Army, Air force and Navy*, and were comprised of a group of Majors soon to be promoted to Lt. Colonel.

By drawing on historical observations together with analysis of cutting edge doctrine the overall objective of the Higher Staff Course is to provide our future military leaders with a broad and deep awareness of the security challenges of the future. The course Dynamic Operations focuses aims at preparing the officers for the complexities and challenges of contemporary conflict and future military operations.

The course in Dynamic Thinking was extremely well received by our students. They found the course to be challenging, inspiring and benefitted them by providing them with practical tools to be implemented in their operational processes. All of the students who attended the course decided to include the concepts presented in the Dynamic Thinking course within their own MA thesis's.

Chris Jagger is a highly experienced individual and as a consequence an inspiring course facilitator. He successfully engaged all the students and masterfully inspired them to challenge their views on how to contextualize and comprehend operational work within contemporary conflict. Chris Jagger was much appreciated and made the course both challenging and entertaining.

Gunilla Eriksson, PhD  
Course Director for Dynamic Operations  
Higher Staff Course