

Geneva, 17 December 2015

To whom it may concern

Mr Chris Jagger delivered a bespoke one-day Dynamic Thinking training course to members of the Office of the Inspector General at The Global Fund in August 2015. Participants included intelligence analysts and investigators of different nationalities.

The training covered a mix of critical thinking, creative thinking, and problem solving techniques in order to aid analysis and the decision making process in highly pressurized, outcome focused environments.

Chris Jagger's engaging presentation style, and the content and practical exercises of the training were much appreciated by the participants. In the event that we decide to organise future training sessions in Dynamic Thinking, we would be pleased to engage Chris again as trainer.

Sincerely,



Melvyn Young  
Intelligence and Operational Excellence Manager  
Office of the Inspector General